

## **AUTHORIZATION TO RETURN PRODUCT**

All returns are subject to a 25% restocking charge and normal freight to pick up and return the product to the plant will be charged. Returns are limited to unopened cubes or pallets. Special runs or items normally not stocked may have a higher restocking charge or may not be restocked at all. All returns are subject to review and approval. NO SECONDS, PARTIAL or OPENED CUBES OR PALLETS can be returned.

NOTE: If Flagstone goes to site and there is no product to pick up, or product is not accessible the customer will be charged the normal freight charges. By requesting this pickup I agree to these terms.

To be filled out by customer:

Date: \_\_\_\_\_

Company name: \_\_\_\_\_

Pick Up Address: \_\_\_\_\_

Special Instructions: \_\_\_\_\_

Order or Invoice # \_\_\_\_\_

Product to be picked up: \_\_\_\_\_

Pick up requested by: \_\_\_\_\_

Reason for return: \_\_\_\_\_

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### **Flagstone Use Only**

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Flagstone Authorization for Pick up \_\_\_\_\_

Date: \_\_\_\_\_ Material picked up: \_\_\_\_\_

Assigned driver \_\_\_\_\_

Prior to any return, contact your sales representative directly. Once your sales rep has been notified, this completed form should be emailed to: